

## INTENSIVE SUPPORT SERVICES

THESE ARE SHORT-TERM SERVICES FOR PEOPLE WHO NEED A HIGH LEVEL OF SUPPORT WITH TWENTY-FOUR HOUR COVER.

Support is offered in shared and self-contained accommodation in various locations in Oxford City;

Rowan House  
Morrell Crescent  
Kate Turnbull House  
Cave Street.

The support is aimed at helping recovery and empowering people to feel able to move on to a more independent setting within an average of two years.

*We understand and believe that our differences are what make us stronger, we are therefore committed to equality of opportunity in all areas of our work.*

## FOR FURTHER INFORMATION PLEASE CONTACT:

★ Referrals Co-ordinator  
AG Palmer House  
01865 397951  
[support@mindandresponse.org.uk](mailto:support@mindandresponse.org.uk)

★ Oxfordshire Mind Housing  
2, Kings Meadow  
Oxford OX20DP  
01865 263759

★ Response  
AG Palmer House  
Morrell Crescent  
Oxford OX44SU  
01865 397940

[www.response.org.uk](http://www.response.org.uk)  
[www.oxfordshire-mind.org.uk](http://www.oxfordshire-mind.org.uk)

The Mind Response  
Housing Partnership

Pooling resources to improve  
access & promote recovery



For better  
mental health



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## INTENSIVE SUPPORT SERVICES

SHORT-TERM SERVICES WITH  
TWENTY-FOUR HOUR SUPPORT



## SERVICE

The Response Intensive Housing Projects provide supported accommodation for people with serious and/or enduring mental health needs who come from Oxford City and Oxfordshire.

## SUPPORT

These services offer individuals accommodation in the community where they can feel safe and at the same time regain the living skills and confidence to deal with ordinary daily situations. We do this by providing twenty-four hour staffed accommodation comprising shared or single occupancy properties. Through personalised support we try to identify the needs of each individual and offer them as much choice and control over their lives as is possible. Our service provision is guided by the Recovery Model and we measure our outcomes using the Mental Health Recovery Star®.

## RECOVERY

Our service provision is guided by a belief in Recovery, which in essence means people having hope for the future and trying to match what we offer to the individual experience and journey that is unique to each person.

## AIMS

We strive to promote good mental health through the provision of high quality housing and support with service user and carer involvement and we attempt to work pro-actively with residents, carers and other agencies to assist move into more independent housing.

## ACCESS

A referral can be made through the 'One Front Door' referral process for the Mind Response Housing Partnership. This is a single point of contact for referrals and assessments to simplify and streamline access to our services.

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### OXFORD CITY

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Kate Turnbull House  
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