

## About Oxfordshire Mind

Oxfordshire Mind has been a housing and support provider since 1986. We run our projects in partnership with Oxfordshire County Council and Oxford City Council. Oxfordshire Mind manages three supported housing services and a floating support service for people with mental health problems.

Oxfordshire Mind also provides:

- Benefits advice
- An information line for local services
- Community Resource Projects across the county
- Cognitive behavioural therapy groups
- Opportunities to volunteer

To find out more about Oxfordshire Mind's other services please call 01865310830 or visit our website:

[www.oxfordshire-mind.org.uk](http://www.oxfordshire-mind.org.uk)

### HOUSING ADDRESS

Oxfordshire Mind  
Housing Office  
46 Cowley Road  
Oxford  
OX4 1HZ

**Tel/Fax:** 01865723359  
**Email:** [housing@oxfordshire-mind.org.uk](mailto:housing@oxfordshire-mind.org.uk)

Oxfordshire Mind  
Registered Charity Number 261476  
Company Limited by Guarantee Number  
4343625  
Registered in England at registered office:  
125 Walton Street Oxford OX2 6AH

## MIND IN OXFORD FLOATING SUPPORT



*"I feel that Mind have provided an invaluable service to me. .... The support has helped me to get back on my feet."*



## What help do we offer?

We provide time limited housing related support for people with mental health problems who needs short to medium term support. Our service is available for less than two years.

We support people to live independently. We do this by:

- Assisting people to move into appropriate housing
- Helping people to keep their current accommodation
- Working to prevent homelessness
- Ensuring people get the help they need from other services

We offer support

- To help people to respect their tenancy conditions
- To claim benefits
- To manage money and resolve debts
- To help with getting used to a new home
- To manage neighbour disputes
- To signpost to other services

We can't help with things like specialist counselling, befriending, personal or health care but we will let you know who can.

## You can use the service if

1. You are an adult (16+)
2. You are on Enhanced Care Programme Approach (CPA)
3. You are in need of housing related support and willing to accept support
4. You live in Oxford City

We cannot accept people who present a significant risk to staff. All decisions will be based on the ability of the service to manage these risks. You are entitled to ask for a copy of any information we hold about you and any assessments we make.

## Who can refer?

We take referrals from:

- Specialist Mental Health Housing Support Services
- Mental Health Teams including Assertive Outreach, Complex Needs and Forensic services
- Homelessness Support Services
- Oxford City Council

## How do I make a referral?

Please ring the Housing Office on 01865 723359 or you can download a referral form from:  
[www.oxfordshire-mind.org.uk/housingapply.htm](http://www.oxfordshire-mind.org.uk/housingapply.htm).

Alternatively you can write to us or email us on:  
[housing@oxfordshire-mind.org.uk](mailto:housing@oxfordshire-mind.org.uk)  
and we will send you a copy of the form.

Please fill in the form as fully as possible. We will also require a copy of a current CPA, and an up to date risk assessment plan to complete our assessment.

We will process assessments quickly when people are in urgent need. Priority is given to applicants who are at risk of becoming homeless or going through a housing related crisis.

## Appealing a decision

If you apply for a place with our services but you are not offered one, you are welcome to appeal against the decision. You can do this by contacting the Head of Housing on 01865 723359.